



Round table discussion:

**Quality and transparency –
Finding the appropriate balance
between trust and accountability**

Moderator: Ferdinand M. Gerlach

Key questions



1. Who needs and uses what kind of information?
2. What are the potential benefits of increasing transparency and publishing quality data?
3. How can undesired side effects of collecting and publishing quality data be avoided?
4. How does culture and the structure of the health system influence the balance of trust and accountability?
5. What kind of change of attitudes and positions of all participants is necessary to come to common sense solutions?

Participants – different stakeholders



- **Patients and consumers: Hilda Bastian**
Institute for Quality and Efficiency in Health Care, Cologne
- **Health care providers: Pieter van den Hombergh**
Dutch Association of General Practitioners, Utrecht
- **Health policy: Georg Baum**
Federal Ministry of Health and Social Security, Berlin
- **Payers and purchasers: Christoph Straub**
Member of Executive Board, Techniker Krankenkasse, Hamburg
- **Research community: Martin Marshall**
National Primary Care Research and Development Center, Manchester